

TOURISM AND HOSPITALITY INTERNATIONAL INTERNSHIP PROGRAM FOR SOUTH AFRICAN YOUTH

BACKGROUND

- A number of graduates remain unemployed because they lack workplace experience.
- In many instances, candidates have utilized and exhausted limited financial funds paying for the academic portion of their qualification and therefore have difficulty securing experiential learning opportunities.
- The purpose of the international exchange programme is to provide work-placement opportunities to graduates with the objective of improving their chances of securing permanent employment or creating self-employment, where applicable.
- Research indicates that numerous candidates who study within the fields of Tourism and Hospitality do not complete their qualifications because of an inability to secure experiential learning or an internship. This results in high recorded 'drop-out' rates and non-completion of certain qualifications.
- This poor uptake into employment is detrimental to the individual candidate and their families, institutions of learning who offer these programmes and ultimately the sector who do not benefit from larger pool of graduates from which to recruit prospective employees

WHAT DO WE DO.

- We offer international work experience programs in conjunction with cultural exchange programs
- We have programs for a very diverse section of the population, such as graduate placement programs, work experience, high school year abroad, Au pair and many others
- One of our largest programs is part of our GPP (graduate placement program) and deals with the tourism and hospitality sector.

GOVERNMENT'S POLICY PRIORITIES

- Government's top five policy priorities for the 2010/11 financial year and medium-term expenditure framework (as indicated in Budget Review 2010) are:
 1. Job creation and infrastructure;
 2. Education and skills development;
 3. Health care;
 4. Rural development;
 5. Justice, crime prevention and policing

HRD STRATEGY

Vision....

...Sustained and efficient human capital formation to grow a service-oriented and world class tourism destination ...

LINKAGES

- Gain valuable on-the-job training
- Train in specific Tourism and hospitality fields
- Structured training program
- Receive training from some of the best in the industry
- Opportunity to advance career aspirations
- Gain better understanding of World class service levels
- Job creation, through joining the South African Tourism and hospitality industry
- Job creation and infrastructure;
- Education and skills development;
- Health care;
- Rural development;
- Justice, crime prevention and policing



HOW???

- Ubuntu source training positions for South Africans
- We manage and facilitate the entire program for participants and Sponsors, from interview to return to South Africa
- We place students at 5 star establishments:



ABOUT THE RITZ CARLTON



- Luxury lifestyle brand
- 70 hotels in 24 countries
- 38 000 employees
- Synonymous with unwavering commitment to service
- Recognized with numerous awards for being the gold standard of hospitality



WHISTLER BLACKCOMB - CANADA



- International ski town located in British Columbia, Canada
- Located 1.5 hours from Vancouver
- Home to almost 10,000 residents
- Two unbelievable mountains - Whistler and Blackcomb. Side by side, they represent over 8000 acres of skiable terrain, rising a mile above the valley of Whistler

TYPES OF POSITIONS

- Food and Beverage
- Culinary department
- Rooms department
- Exposed to daily operation in these departments
- Rotate within various positions within F&B or Culinary department

WHAT ARE WE LOOKING FOR?

- We offer our program to unemployed graduates or youth requiring in-service training to complete qualification.
- The high cost of international travel and programs has prevented previously disadvantaged South African youth from having this life changing experience
- Ubuntu and our partners have taken up initiative to support for our unemployed youth by sending them on our international exchange program to receive work experience and training and help alleviate unemployment and poverty when they return to South Africa

APPLICATION 2011-2012

- We are committed to sending 1000 fellows in 2011. Download application from website and email to info@ubuntuinstitute.com with your full CV and contact details.
- Deadlines for application: January 1st 2011 (for July departures) and June 1st (for November departures)
- Scholarship opportunities available on a need basis and prioritized for fellows from disadvantaged backgrounds

TANGIBLE CANDIDATE BENEFITS

- A paid position during their program at the Ritz Carlton or any other employer (they earn up to +/-R20,000 per month)
- Subsidized Fully furnished housing in a fantastic complex
- Transport to and from work every day
- Uniforms, meals at work, workers compensation programs, bank accounts full time dedicated international recruitment HR staff
- Full back up support in the United States. (24 hr Toll Free line)
- The opportunity to gain vital work experience to improve skills and make each student employable when they return to South Africa

INTANGIBLE CANDIDATE BENEFITS:

- Customer Service skills
- Communication Skills
- International Exposure
- Time Management
- Financial Management
- Survival Skills
- Global Networking

WHY AN INTERNATIONAL PROGRAM ?

- Expose young South African to world class standards in the tourism and hospitality industry.
- Afford previously disadvantaged applicants the opportunity to see a different part of the world and have a cultural exchange experience.
- Expose international employers and patrons to South African hospitality and make young ambassadors out of each applicant.
- Create employment opportunities for applicants who have world class experience.
- Expose applicants to an entrepreneurial business culture.

WHAT DOES SOUTH AFRICA GET IN RETURN?

- A pool of highly trained and skilled youth within the tourism and hospitality sector.
- A global view on service excellence and customer service in the sector.
- Job creation
- Poverty alleviation
- A reduction in the unemployed graduate market.

PARTNERS

- ✘ Office of the Presidency
- ✘ National Department of Tourism
- ✘ Tertiary institutions
- ✘ Passenger Rail Agency of SA (PRASA)
- ✘ Services SETA
- ✘ Provincial Tourism Departments (Western Cape, Free State, Limpopo and Kwa Zulu Natal)
- ✘ Ritz Carlton Properties
- ✘ Awesome Travel
- ✘ Ocean Reef Club
- ✘ Whistler Blackcomb Resort

CONTACT DETAILS

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